

# Building Cultural Competency in the Workplace



**COLLABORATE WITH UNDERSTANDING TODAY. BUILD CULTURE FOR TOMORROW.**

In today's global workplace, cross-cultural understanding is essential. Building Cultural Competency in the Workplace training helps employees recognize differences, communicate with empathy, and build mutual respect through interactive, real-world learning, equipping teams to collaborate effectively across cultures.

Developed by SHIFT, the only HR compliance training company founded by employment attorneys, this course goes beyond checking the box to deliver lasting behavior change that protects culture, reduces risk, and helps businesses thrive.

## TRAINING OVERVIEW

This training empowers employees to connect across cultures, communicate with understanding, and foster a truly inclusive workplace culture. Participants learn to recognize cultural differences, navigate cross-cultural interactions with confidence, and apply practical strategies to build more cohesive, high-performing teams.

## LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- **Understand why cultural competency is important** in today's work environment
- Learn the **foundations of cultural competency**
- Identify ingredients for **developing cross-cultural skills**
- Gain practical strategies for **successful cross-cultural communication**

## WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization—tailored to your brand, your people, your policy. With dedicated support team for seamless implementation.

## BUILDING CULTURE THROUGH CONTINUED LEARNING

Training sparks growth—our Learning Journeys sustain it. Partner with SHIFT to design custom, expert-led programs that strengthen culture, deepen connection, and drive meaningful business outcomes.



20 MInutes



Full Length Mobile Friendly



Instant Certificate Download



English, Spanish (Others available)



Fully WCAG 2.1 AA Compliant

Flexible SCORM delivery options

Hosted by SHIFT or your LMS

[VIEW FULL COURSE CATALOG](#)