

Civility in Action: Fostering Trust & Respect



**EMPOWER
INCLUSIVE
TEAMS TODAY.
BUILD CULTURE
FOR TOMORROW.**

Civil, respectful workplaces build trust, boost productivity, and strengthen teams — yet 98% of workers report experiencing incivility on the job.

Civility in Action: Fostering Trust & Respect equips employees to recognize and address uncivil behavior, build trust, and create a culture rooted in respect. Developed by SHIFT, the only HR compliance training company founded by employment attorneys, this course goes beyond checking the box to deliver lasting behavior change that protects culture, reduces risk, and helps businesses thrive.

TRAINING OVERVIEW

This training helps employees recognize the impact of everyday behavior and practice strategies that strengthen respect and trust across teams. Through interactive video scenarios and practical exercises, learners gain tools to address incivility constructively, engage in healthier dialogue, and reinforce a workplace culture where collaboration and respect drive performance.

LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- **Identify** civil and uncivil conduct
- **Practice** strategies for building trust and fostering civility and respect
- **Engage** in difficult conversations and handle disagreements with respect and civility
- **Articulate and understand** the benefits of a civil and respectful workplace

WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization—tailored to your brand, your people, your policy. With dedicated support team for seamless implementation.

BUILDING CULTURE THROUGH CONTINUED LEARNING

Training sparks growth—our Learning Journeys sustain it. Partner with SHIFT to design custom, expert-led programs that strengthen culture, deepen connection, and drive meaningful business outcomes.



20 Minutes



Mobile Friendly



Instant Certificate Download



English, Spanish (Others available)



Fully WCAG 2.1 AA Compliant

Flexible SCORM delivery options

Hosted by SHIFT or your LMS

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