



Preventing Workplace Violence for Retail

Compliant with the New York Retail Worker Safety Act

PROTECT YOUR RETAIL WORKFORCE BY GIVING FRONTLINE MANAGERS TRAINING THAT'S PRACTICAL, COMPLIANT, AND BUILT FOR THE REALITIES OF THE SALES FLOOR.

As incidents of workplace violence continue to rise, the stakes for employers have never been higher. Beyond the human impact, organizations now face increasing regulatory demands and legal exposure. Proactive prevention is no longer optional; it's mandated by law.

Developed with employment law attorneys, SHIFT's Preventing Workplace Violence for Retail course is the most trusted, legally grounded training in the industry. It empowers your employees with the knowledge and tools they need to **recognize, prevent, and respond to violent incidents** without creating fear or confusion.

TRAINING OVERVIEW

Equips employees to recognize the types of workplace violence risks specific to their retail environment, and covers prevention strategies, practical de-escalation techniques, reporting protocols, and how to identify early warning signs and behaviors of concern.

The course also prepares employees to respond effectively in emergencies, including active assailant situations.

LEARNING OBJECTIVES

Self-paced eLearning with interactive scenarios and reflection points.

- Defining workplace violence
- Recognizing behaviors of concern and risk factors
- Applying prevention and de-escalation techniques
- Preparing for and responding to workplace violence, including active assailant situations
- Knowing how to report violent incidents and concerns

WHITE GLOVE CUSTOMIZATION & IMPLEMENTATION

Industry's most advanced customization - tailored to your brand, your people, your policy.
With dedicated support team for seamless implementation.

COMPLIANT WITH NY STATE MANDATES



Meets NY Retail Worker Safety Act Mandate (A. 8947C / S. 8358C)



30 minutes



Full Length
Mobile Friendly



Instant Certificate
Download



English, Spanish
(Others available)



Fully WCAG 2.1
AA Compliant

Flexible SCORM
delivery options

Hosted by SHIFT
or your LMS

[VIEW FULL COURSE CATALOG](#)

Built for Compliance. Designed for Change.

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